



## Fatal Errors – General Information

September 10, 2003

ASNs that contain one or more Fatal errors are **rejected and not received** at the intended Harley-Davidson location. This means that Harley-Davidson is unable to receive the shipment and payment for it will be delayed. Credit for the shipment/ASN will only be granted when an ASN is received at the intended Harley-Davidson location and used for receiving the shipment.

Fatal errors are communicated to the supplier on an Edit Report sent via email and/or fax. Upon immediate notification of a fatal error(s), the supplier is expected to correct the error(s), including critical errors, and send the corrected ASN immediately to Harley-Davidson prior to receipt of the material.

Additional troubleshooting or EDI information can be found on the Electronic Commerce page on [www.h-dsn.com](http://www.h-dsn.com) (no User ID or Password required) accessed through the Public Menu, General Business Information and Electronic Commerce.