

Sterling Commerce

View and Acknowledge Planning Schedules and Orders Sterling Web Forms

January 2010

This user guide covers the following topics:

- •Access the Inbox
- •Form Name
- •View and Acknowledge Planning Schedules and Orders
- •Planning Schedule
- •Ship Schedule
- •Replacement Ship Schedules
- •Notification of Received Documents
- •Sterling Commerce Customer Support

Access the Inbox

	Sterling Web Forms							
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Form Name

The Form Name of each document type reflects different information. The Form Name of a:

•Planning Schedule is the Release Number

•Purchase Order is the Purchase Order Number

•Ship Schedule is a combination of four pieces of information:

- 1. Shipping Schedule Issuer Code
- 2. Ship To Code
- 3. Ship Date (CCYYMMDD format)
- 4. Release Number



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Copyright © 2002-2	2010 Sterling Commer	ce, Inc. All Rights R	eserved.		Ct.o	rling Commerce

To interpret the Schedule Issuer Code and Ship To codes:

• open the document and reference the Issuer / Buying and Ship To fields; or

•reference Appendix A, Plant – Ship To Location Codes posted in the EDI Standard section on the Electronic Commerce web page on <u>www.h-dsn.com</u>.

Shipping Schedule Issuer Code

Ship To Code

Ship Date

Release Number

View and Acknowledge Planning Schedules and Orders

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Click on the Form Name associated with the document that you want to view.

The selected document will display and an acknowledgement will automatically be sent to H-D.

An order is a Ship Schedule or Purchase Order. Manufacturing plants will send Ship Schedules. P&A and General Merchandise will send Purchase Orders.

Planning Schedule

Manufacturing plants, P&A, and General Merchandise send Planning Schedules to communicate future quantities planned for ordering.

The first time the document displays, Sterling Web Forms will automatically send an acknowledgement to H-D.

If the Material Release issuer is P&A or General Merchandise, the H-D P.O. # field will be blank. The business will issue a Purchase Order prior to when material is needed.

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Ship Schedule

A ship schedule is sent with the manufacturing plant or the Supplier Direct program requires material to be shipped.

The first time the document displays, Sterling Web Forms will automatically send an acknowledgement to H-D. If the quantity ordered can not be fulfilled, please contact the purchasing representative to discuss.

To determine when to ship the material, reference the Ship Date field.

						Ship Sche	dule	
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Number of Line	Items:	3						be created. Open
Tatal David Oursel	ity:	625						the file in Freedom d

Purchase Order

A Purchase Order will be sent when P&A, General Merchandise or MRO requires material to be shipped.

The first time the document displays, Sterling Web Forms will automatically send an acknowledgement to H-D. If the quantity ordered can not be fulfilled, please contact the purchasing representative to discuss.

To determine when the material is needed at the facility, reference the Required Date column.



Replacement Ship Schedules

A replacement ship schedule replaces a previously sent ship schedule. A replacement ship schedule is sent when there is a change (i.e. ordered quantity, ship date, etc.) to the original ship schedule. The replacement ship schedule should always be used to fulfill the order or to create the ASN.

Sterling Web Forms manages the replacement process effectively.

•If the previously sent (Original) ship schedule was not opened or has a status of Unread, Web Forms will automatically delete the original ship schedule and save the replacement ship schedule in the Inbox to be opened/read. The user will be unaware of this process

•If the previously sent (Original) ship schedule was opened or has a status of Read, Web Forms will accept the replacement ship schedule. When the replacement ship schedule is opened or read, the below dialog box displays.



Press the Ok button and Web Forms will automatically delete the previously sent (Original) ship schedule and save and display the replacement ship schedule.

Notification of Received Documents

Sterling Web Forms has the capability of sending email notifications to specific contacts when documents are added to the Web Forms Inbox. To set this functionality up, reference the blue Web Forms menu bar and mouse-over Options and then click on Change Notification Email.

Sterling Commerce Customer Support

For questions about the Sterling Web Forms product, please call telephone number 1-877-432-4300 or email <u>customer_support@stercomm.com</u>.