



## **SUPPLIER QUALITY SYSTEMS REQUIREMENTS**

Harley-Davidson is committed to providing internal and external customers with excellence in product and services through continual improvement that focuses on minimizing waste and variability. Harley-Davidson has achieved ISO9001 certification and uses this international standard as its quality systems model for quality assurance in design, development, production, installation, and servicing. We believe this model represents a core management control system that brings structure, coordination, and consistency to an interfacing network of business processes required to fulfill our quality policy.

As the quality of our end product is highly dependent on the quality of purchased product, Harley-Davidson believes that the implementation of ISO9001 within our suppliers' operations is as important as it is within our internal operations.

As a condition of doing business with Harley-Davidson Motor Company, we will expect Tier I suppliers to operate under a formally documented and implemented quality system equivalent ISO9001 requirements. This quality system expectation will apply to all suppliers that produce original equipment (OE) parts, current production replacement parts, or any other products or services that impact Harley-Davidson final product quality. *[Supplier quality system requirement was effective December 31, 2000.]*

HARLEY-DAVIDSON WILL NOT REQUIRE OUR SUPPLIERS TO SEEK  
THIRD PARTY CERTIFICATION / REGISTRATION FROM AN  
ACCREDITED ISO9001 REGISTRAR.

Please see the sources listed below for more information,

### **ACCREDITATION ORGANIZATIONS**

ANSI-ASQ National Accreditation Board  
600 N. Plankinton Ave.  
Suite 300  
Milwaukee, WI 53203  
[www.anab.org](http://www.anab.org)

### **STANDARDS**

**American Society for Quality**  
611 East Wisconsin Avenue  
P.O. Box 3005  
Milwaukee, WI 53201  
(800) 248-1946  
[www.asq.org](http://www.asq.org)

**Automotive Industries Action Group  
(AIAG)**  
26200 Lasher Road, Suite 200  
Southfield, MI 48034  
(248) 358-3570  
[www.aiag.org](http://www.aiag.org)