



SUPPLIER QUALITY SYSTEMS REQUIREMENTS

Harley-Davidson is committed to continuous improvement to reduce waste, defects, and variability in everything we do while striving to meet/exceed customer's expectations. In support of this commitment, Harley-Davidson has achieved ISO-9001 (ANSI/ASQC Q9001-1994) certification and uses this international standard as its quality systems model for quality assurance in design, development, production, installation, and servicing. We believe this model represents a core management control system that brings structure, coordination, and consistency to an interfacing network of business processes required to fulfill our quality policy.

In as much as the quality of our end product is highly dependent on the quality of purchased product, Harley-Davidson believes that the implementation of ISO-9001/9002 (ANSI/ASQC Q9001/Q9002-1994) within our suppliers' operations is as important as it is within our internal operations.

As a condition of doing business with Harley-Davidson Motor Company, we will expect our Tier I suppliers to operate under a formally documented and implemented quality system equivalent to ISO 9001/9002 (ANSI/ASQC Q9001/Q9002-1994) requirements. Quality systems and standards shall be made in accordance with ISO 9000-1 (ANSI/ASQC Q9000-1-1994). This quality system expectation will apply to all suppliers that produce original equipment (OE) parts, current production replacement parts, or any other products or services that impact Harley-Davidson final product quality. It is expected that suppliers meet these quality system requirements by December 31, 2000.

**HARLEY-DAVIDSON WILL NOT REQUIRE OUR SUPPLIERS TO
SEEK THIRD PARTY CERTIFICATION / REGISTRATION FROM AN
ACCREDITED ISO/QS 9000 REGISTRAR.**

We highly encourage those of our Tier I suppliers that are not already operating to a formal quality system equivalent to ISO 9001/9002 to pursue this initiative without further delay.

Please see the sources listed below for more information on ISO/QS 9000 standards and related reference material.

PROFESSIONAL ORGANIZATIONS

American National Standards Institute (ANSI)

11 West 42nd Street
New York, NY 10036
(888) 267-4783
Website: www.ansi.org



American Society for Quality

611 East Wisconsin Avenue

P.O. Box 3005

Milwaukee, WI 53201

(800) 248-1946

Website: <http://www.asq.org>

Quality Progress Magazine Website: <http://qualityprogress.asq.org>

This website includes a searchable database of articles published since January 1990.

American Supplier Institute

38701 Seven Mile Road

Suite 355

Livonia, MI 48152

(800) 462-4500

Website: www.amsup.com

Automotive Industries Action Group (AIAG)

26200 Lahser Road

Suite 200

Southfield, MI 48034

(248) 358-3570

Website: <http://www.aiag.org>

ISO REFERENCES

ISO 9000 Handbook, Edited by Robert Peach, CEEM Information Services, 12110 Sunset Hills Road, Suite 140, Reston, VA 20190-3231

ISO 9000: Meeting the New International Standard, Perry L. Johnson, McGraw-Hill, NY

REGISTRARS AND ISO CONSULTING

Registrar Accreditation Board (RAB)

611 East Wisconsin Avenue

P.O. Box 3005

Milwaukee, WI 53201

(800) 248-1946